

### GENERAL LOGISTICAL RECOMMENDATIONS

Radiation shielding glass plates (both prime & cut plates) are shipped in export, wooden crates. The wood is heat-treated as per ISMP15 regulations.

Each wooden crate bears 2 different types of indicators, which provide proof that products may have become damaged during transit, and provide evidence to support a damage claim.



1 – TiltWatch indicator  
See details hereafter  
Placed on the narrowest side

2 – ShockWatch indicator  
See details hereafter  
Placed on 2 opposite sides

#### 1 – TILTWATCH XTR INDICATOR

This indicator is a single-use tip indicator used to monitor goods that must remain upright. Once applied to the packaging, the Tiltwatch XTR will provide evidence of mishandling if the shipment is tipped. However, the tilt indicator remains unaffected by movement resulting from normal handling conditions. Activation angle  $80^{\circ} \pm 5^{\circ}$  from vertical.

This indicator is placed on the narrowest side of the crate. In addition there are Corning internal stickers showing :

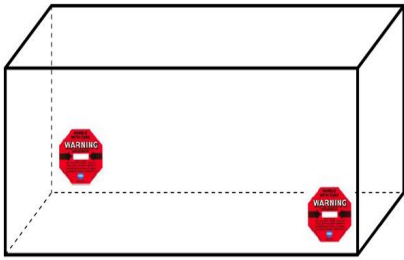
- Sticker # 1 : package id # - Corning internal order # - gross weight, net weight and delivery address
- Sticker # 2 : transportation mode and main destination (port, airport or country)



Corning SAS company stamp in order to prevent replacement of the indicator by a 3rd party

## 2 – SHOCKWATCH INDICATOR

This indicator is a single-use device that will activate when an impact level exceeds a predetermined level. This indicator is placed on 2 opposite sides of the wooden crate.



Corning SAS company stamp in order to prevent replacement of the indicator by a 3rd party

## 3 – TRANSPORTATION CONDITIONS

Because the goods shipped are very fragile, the crates must be handled with care and have to be maintained in a vertical position during transportation.

For those specific pick-up, we require suitable sized trucks (open-side truck if possible) with floor in perfect condition and the driver must have enough straps for holding the crates in a VERTICAL position (see pictures)

Our warehouse staff has full authority to determine whether the security conditions required for transportation are met. Otherwise, he may refuse to give the goods to the claimant.

In case of conflict with the driver, he may ask our safety Engineer or our Transportation Manager to take the final decision.



## 4 - PROCEDURE TO FOLLOW UPON ARRIVAL OF GOODS

### Step # 1 – VERIFY SYSTEMATICALLY THE STATUS AND THE COLOUR OF EACH INDICATOR

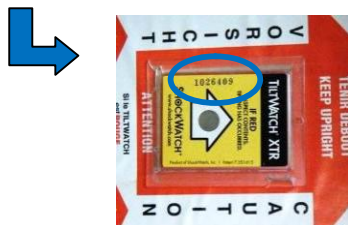
We would request that you inform your warehouse personnel that each consignment is carefully inspected upon arrival, and the status of the 2 indicators is checked.

ShockWatch or TiltWatch **RED = ACTIVATED**



Step # 2 – IF ONE, OR BOTH, OF THE INDICATORS HAVE BEEN ACTIVATED AND/OR REMOVED :

1. **Do not refuse shipment**  
(an activated indicator does not mean that the goods are damaged, it just provides evidence of mishandling)
2. **The status of each indicator must be clearly recorded on the transportation document / delivery note / delivery receipt together with the truck driver.**  
(a notation made without signature of the truck driver would not be legally recognized)  
**In case TiltWatch is activated, please report its single id # on the transportation document.**



3. **If possible, inspect the consignment immediately.**
4. **Take pictures**
5. **If damage is discovered after opening the crate, leave the goods in original packaging. Please immediately notify Corning SAS or your sales representative within 48 hours.**



Without any notification on the transportation document,  
we are not in a position to accept a logistic claim.

## 5 - UNPACKING

We remind you not to open crate when vertical.

Open crate only when tilted to at least a 15-degree angle with back support in place to prevent tipping over.



Contact :

Corning SAS - Specialty Glass  
Customer Service  
7 bis avenue de Valvins  
CS70156 Samois sur Seine  
77215 AVON Cedex  
Email: [sgcustomsc@corning.com](mailto:sgcustomsc@corning.com)

or your sales representative

Acknowledged and agreed for and on behalf of :

By :  
Name & Title :  
Date :