

# Engineering Services

Unparalleled Customer Support

#### When you choose Corning ...

you won't just get industry-leading products, you'll also have a team of experts who are dedicated to your success, supporting you every step of the way. From design and installation to testing, troubleshooting, and training, we're here to make sure you have a great experience with Corning.



### We're Committed to You!

Get the training and assistance you need, when you need it, at no additional cost. Typical training topics include fiber theory, splicing, testing, and product installation, but we're happy to help with all your network questions.



#### Webinars and Interactive Virtual Training

To help you make the most of your experience, these dynamic modules can be tailored to include the topics and products of your choice.



#### Systems and Applications Engineering

If you've got questions, we've got answers, from BOMs to insertion loss and everything in-between. Not sure which Corning solution is right for your network? We'll walk with you through the decisionmaking process to find the perfect fit.



#### Engineering Training Lab

This technologically advanced virtual experience offers hands-on demonstrations, enhanced by views from multiple camera angles, with instructors using the products of your choice to prepare you for real-world scenarios.



#### **Field Engineering**

Our field services teams – the same experts who answer our Technical Support Line +1 (800) 743-2675 – will come to you with training, installation assistance, and even samples to help you with product handling best-practices.

### **Project Services**

## **Let Us** Do the Work for **You**

Our experienced team of project managers and designers, backed by an extensive nationwide network of trusted installers, can take part or all of your ISP or OSP network projects off your to-do list and bring your plans expertly to life. We offer a wide range of for-fee services that can be combined into E&F (Engineer & Furnish) or EF&I (Engineer, Furnish & Install) packages.

To learn more about our training options or schedule personalized training, contact us at SDR@Corning.com



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