



## standards

### Corning Ophthalmic Division Certification

We are pleased to inform you that our Ophthalmic Division was honored with a triple certification:

- International standard ISO 9001 : 2000 for Quality
- Standard ISO 14001 for Environment
- Standard OHSAS 18001 for Safety, Health and Security.

A rare distinction awarded only to a few companies by the Association Française d'Assurance Qualité (AFAQ) Group.

Finally, it reflects our commitment to an ongoing and shared progress approach.

Our involvement in this process has been driven by our ongoing commitment to improving our performance and the quality of our services provided to our customers.

This certification is proof of the quality of procedures implemented. Carried out at all levels in the company, it has been involving all employees as each staff member is an integral player in the management system.

Today, AFAQ ISO 9001 : 2000 certification, as the demonstration of our commitment to quality service, has further enhanced the relationship of trust we share with our customers and partners.

Finally, it reflects our commitment to an ongoing and shared progress approach.

Corning Ophthalmic undertook a quality approach that is understood and applied at all levels in our organization to ensure ongoing improvement of our products and services. This approach includes definition of precise objectives, development of improvement plans, and implementation of corrective/preventive measures.

Our organization is focused on customer satisfaction and our customers are assured that our commitment to continuous improvement enhances the trust essential to any supplier relationship.

The approach has been a tool to mobilize our employees under a common framework. Our goal is to improve the organization of work and develop strong professional relationships. We have increased our competitiveness through improved process rigor and cost control.

Why did we choose AFAQ as the certification body?

AFAQ is :

- A sustained policy of innovation to pre-empt changes in the market and respond with greater precision to companies' needs.
- The certificate is issued with complete impartiality by experts representing the sector's companies, contractors and technical expertise entities.