

CORNING



# Elite Advantage Program

**Welcome to exclusive. Welcome to elite.**

- Exclusive Web Portal Access
- Network Design Tools
- Ask an Expert:  
Direct Connections to Technical Support
- Product and Technology Updates
- Fiber Optic Training

**Access all of these and more on the  
Elite Advantage Portal:**

[corning.com/opcomm/eliteadvantage](https://corning.com/opcomm/eliteadvantage)

Contact [eliteadvan@corning.com](mailto:eliteadvan@corning.com) with questions.



## Elite Advantage Program

Corning's Elite Advantage Program provides architects, consultants, project managers, and engineers with the tools, training, and resources they need to differentiate their business. Members take advantage of specialized training, direct access to Corning's Engineering Services experts for design support, and access to our network of experienced integrators, installers, and distributors.

Our members receive the following exclusive benefits:

### Exclusive Web Portal Access

- One-stop shop for all your design and technical needs.

### Product and Technology Updates

- Timely communications regarding new product launches and market innovations
- Easy access to the latest guides, trainings, and resources.

### Fiber Optic Training

- Exclusive webinars and seminars, many offering BICSI credits.

### Network Design Tools

- Go-to resources dedicated to making your job simple and easy, including our new BOM tool and drawings resource center.

## Ask An Expert: Direct Connections to Technical Support

We know sometimes questions come up that you just can't answer. That's why we have a dedicated support staff to help guide you through any challenging scenario, ultimately leading to the best product solution for your customer. The following resources are available to you whenever you may need them:

### Technical Support

- Access to our engineers and technicians for assistance on product specs, applications, performance, and more  
**800-743-2673**

### Systems Engineers

- Specification review assistance
- Product related questions
- System design and bill-of-materials generation
- Network concept presentation
- On-site training

### Application Engineers

- Provide in-depth technical responses to customer inquiries
- Create field installation practices for new products or applications
- Test and verify performance of third-party products used to install Corning products

### Project Services

- Fiber optic network design
- Project and material management
- Cable installation including aerial, duct, and buried
- Complete documentation and testing
- Extended warranties

### Field Engineering

- On-site support of field projects
- Troubleshoot productsystem/installation issues
- Provide product training to customer and their contractors

### Customer Care

- Technically trained and work closely with our engineers to best support your needs  
**800-743-2675**

Access all of these and more on the Elite Advantage Portal: [www.corning.com/opcomm/eliteadvantage](http://www.corning.com/opcomm/eliteadvantage)